Top 10 Employers/Payroll Providers with the most outstanding data queries
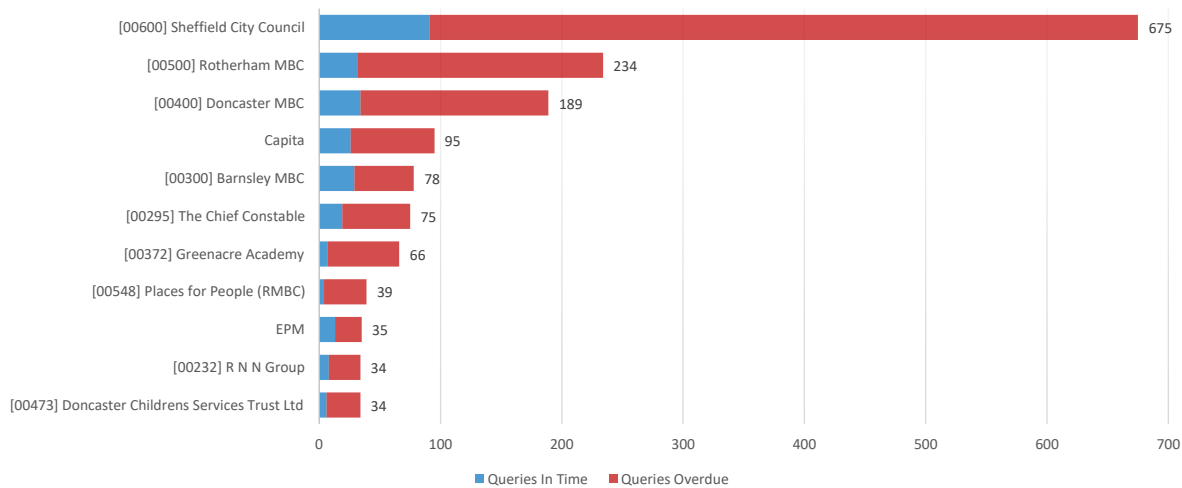
Employer/Payroll Provider	Total Queries Outstanding	Queries In Time	Queries Overdue	% of Queries overdue
[00600] Sheffield City Council	**675**	**91**	**584**	**87%**
High	54	5	49	91%
Standard	621	86	535	86%
[00500] Rotherham MBC	**234**	**32**	**202**	**86%**
High	11	4	7	64%
Standard	223	28	195	87%
[00400] Doncaster MBC	**189**	**34**	**155**	**82%**
High	7	4	3	43%
Standard	182	30	152	84%
Capita	**95**	**26**	**69**	**73%**
High	6	0	6	100%
Standard	89	26	63	71%
[00300] Barnsley MBC	**78**	**29**	**49**	**63%**
High	10	0	10	100%
Standard	68	29	39	57%
[00295] The Chief Constable	**75**	**19**	**56**	**75%**
High	9	2	7	78%
Standard	66	17	49	74%
[00372] Greenacre Academy	**66**	**7**	**59**	**89%**
High	2	0	2	100%
Standard	64	7	57	89%
[00548] Places for People (RMBC)	**39**	**4**	**35**	**90%**
High	3	0	3	100%
Standard	36	4	32	89%
EPM	**35**	**13**	**22**	**63%**
High	2	0	2	100%
Standard	33	13	20	61%
[00232] R N N Group	**34**	**8**	**26**	**76%**
High	8	1	7	88%
Standard	26	7	19	73%
[00473] Doncaster Childrens Services Trust Ltd	**34**	**6**	**28**	**82%**
High	2	1	1	50%
Standard	32	5	27	84%
Grand Total	**1554**	**269**	**1285**	**83%**

Out of 413 employers or payroll providers who have received data queries, the top 10 represent 52%
of the overall outstanding queries (2991) as at 9 July 2020

SLA performance for employers with more than 20 completed queries

Employer / Payroll Provider	Total Queries Completed	Passed	Failed	Peformance
Capita	**163**	**28**	**135**	**17%**
High	60	6	54	10%
Standard	103	22	81	21%
[00222] The Sheffield College	**29**	**5**	**24**	**17%**
Standard	29	5	24	17%
[00600] Sheffield City Council	**485**	**155**	**330**	**32%**
High	260	38	222	15%
Standard	225	117	108	52%
[00400] Doncaster MBC	**268**	**88**	**180**	**33%**
High	183	67	116	37%
Standard	85	21	64	25%
[00622] Parkwood Academy	**26**	**9**	**17**	**35%**
Standard	26	9	17	35%
[00295] The Chief Constable	**180**	**75**	**105**	**42%**
High	90	32	58	36%
Standard	90	43	47	48%
[00500] Rotherham MBC	**259**	**108**	**151**	**42%**
High	167	75	92	45%
Standard	92	33	59	36%
North Lindsey College	**21**	**9**	**12**	**43%**
Standard	21	9	12	43%
[00220] Barnsley College	**53**	**23**	**30**	**43%**
Standard	53	23	30	43%
[00666] Sheffield Futures	**21**	**12**	**9**	**57%**
Standard	21	12	9	57%
[00224] Sheffield Hallam University	**270**	**166**	**104**	**61%**
High	96	45	51	47%
Standard	174	121	53	70%
[00321] Berneslai Homes	**55**	**36**	**19**	**65%**
High	33	17	16	52%
Standard	22	19	3	86%
[00232] R N N Group	**147**	**119**	**28**	**81%**
High	36	20	16	56%
Standard	111	99	12	89%
[00296] South Yorkshire Fire Authority	**21**	**17**	**4**	**81%**
Standard	21	17	4	81%
[00300] Barnsley MBC	**282**	**241**	**41**	**85%**
High	114	89	25	78%
Standard	168	152	16	90%
Grand Total	**2280**	**1091**	**1189**	**48%**

Employers with more than 20 completed queries represent 61% of the total queries completed by all employers (3763).

% of total queries completed by the 20 employers/providers with the most queries

Row Labels	Total Queries	Queries Completed	Queries Outstanding	% Queries Completed
EPM	37	2	35	5%
[00548] Places for People (RMBC)	43	4	39	9%
[00372] Greenacre Academy	73	7	66	10%
[00366] Springwell Special Academy	37	5	32	14%
[00529] Maltby Academy	40	8	32	20%
[00473] Doncaster Childrens Services Trust Ltd	48	14	34	29%
[00600] Sheffield City Council	1160	485	675	42%
[00500] Rotherham MBC	493	259	234	53%
[00400] Doncaster MBC	457	268	189	59%
[00428] St Leger Homes of Doncaster	44	26	18	59%
North Lindsey College	42	25	17	60%
Capita	258	163	95	63%
[00222] The Sheffield College	69	44	25	64%
[00622] Parkwood Academy	45	31	14	69%
[00295] The Chief Constable	255	180	75	71%
[00300] Barnsley MBC	360	282	78	78%
[00220] Barnsley College	90	73	17	81%
[00232] R N N Group	181	147	34	81%
[00321] Berneslai Homes	57	55	2	96%
[00224] Sheffield Hallam University	275	270	5	98%
Grand Total	**4064**	**2348**	**1716**	**58%**

Employers with 0 completed queries

Row Labels	Sum of totalqueries	Sum of totalcomplete
[00775] Birley Academy	29	0
[00705] Southey Green Primary School & Nurseries	25	0
[00432] Doncaster Culture & Leisure Trust	19	0
[00844] Green Top Academy	17	0
[00578] Maltby Lilly Hall Academy	15	0
[00532] Fortem Solutions Ltd	14	0
[00720] Hillsborough Primary School	13	0
[00332] Kier (Barnsley Housing Stock Maintenance)	11	0
[00777] Rainbow Forge Primary School	10	0
[00443] Conisbrough Ivanhoe Primary Academy	9	0
[00392] ISS Mediclean Ltd	9	0
[00639] Tapton School	9	0
[00654] Meadowhead School Academy Trust	8	0
[00550] Canklow Woods Primary Academy	7	0
[00586] Eastwood Village Primary School	7	0
[00753] Oasis Academy (Don Valley)	6	0
[00747] Places for People (SCC)	6	0
[00830] Highwoods Academy	6	0
[00568] Monkwood Primary Academy	6	0
[00740] Oasis Academy (Firvale)	6	0
[00741] Oasis Academy (Watermead)	5	0
[00759] Places for People (Wisewood Sports Centre)	5	0
[00533] Morrison Facilities Service Ltd	5	0
[00836] Woodsetts Primary School	4	0
[00209] National Horseracing College	4	0
[00896] Churchill Contract Services - Dinnington	4	0
[00557] St Josephs Catholic Primary (Dinnington)	4	0
[00738] St Marys C of E Academy (Walkley)	4	0
[00496] Balby Central Primary School	3	0
[00463] St Josephs Catholic School (Rossington)	3	0
[00834] National College for High Speed Rail	3	0
[00336] Carillion (Barnsley Schools PFI)	3	0
[00348] Upperwood Academy	3	0
[00407] Hatfield Town Council	3	0
[00831] Rossington St Michaels C of E Primary School	3	0
[00542] East Dene Primary	3	0
[00570] Aston All Saints C of E School	3	0
[00543] Coleridge Primary School	3	0
[00867] Anston Park Infants School	3	0
[00337] Carillion (Barnsley Schools Non PFI)	3	0
[00773] Phillimore Community Academy	3	0
[00576] Flanderwell Primary School	2	0
[00846] Treeton C of E Primary Academy	2	0
[00610] Sheffcare Ltd	2	0
[00945] Norton Junior School	2	0
[00881] Border to Coast Pensions Partnership Ltd	2	0
[00412] Doncaster Deaf Trust	2	0
[00484] Compass (Rossington All Saints Academy)	2	0
[00460] Chartwells (De Warenne Academy)	2	0
[00241] Great Places Housing Association	2	0
[00778] Charnock Hall Primary Academy	2	0
[00590] High Greave Infant School	2	0
[00781] Wates Living Space Maintenance Ltd	2	0
[00884] Compass (St Pius x Catholic High School)	2	0
[00214] South Yorkshire Housing Association	2	0
[00902] Askern Littlemoor Infant Academy	2	0
[00464] Richmond Hill Primary Academy	2	0
[00478] Independent Cleaning Services Ltd (Danum Academy)	2	0
[00335] Civica (Barnsley Schools)	2	0

There are a further 31 employers with 1 outstanding query